



**CORPORATE
TRAVELLER™**
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Our Afterhours Team

We've expanded our after-hours team so we can support YOU better.

To complement our after-hours phone line, we now offer you the additional option of emailing our after-hours team.

Just follow the steps below:

- Email this: afterhours@corporatetraveller.ca
- Include: Your full name per passport, booking reference and how we can assist you.
- Hold times can occur when there are cancellations due to weather-related or emergency issues (email is strongly encouraged to avoid long hold times)
- Please only utilize if travel is within the next 48 hours

Contact Information:

- Email afterhours@corporatetraveller.ca (this inbox is only monitored and actioned when daytime offices are closed)
- Phone – After-hours phone number associated to your dedicated team located on your itinerary



Afterhours Service Offering:

- **CALLS** - 80% of all calls answered in under 2 mins
- **EMAILS** - acknowledgment within 15 mins, resolution within 3 hours

For more information, visit corptraveller.com/en-ca